



# TIDINGS

MARCH 2017

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BEACHES | ENERGY  
SERVICES

[www.beachesenergy.com](http://www.beachesenergy.com)

# THE MANY WAYS TO PAY YOUR BILL

## AUTOMATIC PAYMENT SERVICE

provides the convenience of having your monthly utility bill automatically deducted from your checking account. It's quick, easy, and free.

## PAYMENT BY PHONE

offers 24/7 availability with the flexibility of paying with a check for free, or with a credit card through Western Union Speedpay for a fee of \$4.95 per each transaction up to \$500.00.

## ONLINE PAYMENTS

can be made at any time through [www.beachesenergy.com](http://www.beachesenergy.com). Electronic check payments are accepted at no cost to you, and credit cards can be processed for a fee of \$4.95 per each transaction up to \$500.00.

## CUSTOMERS MAY ALWAYS PAY IN PERSON

with cash, checks or money orders at the customer service department at City Hall, 11 N. 3rd Street, between 8:00 a.m. and 5:00 p.m. weekdays. The drive-through window is open 7:30 a.m. to 5:00 p.m. We also accept utility payments made through your personal online bill pay option provided by your financial institution.

# SPECIAL MEDICAL NEEDS? TIME TO REGISTER!

Register with your county if you or someone you care for has a disability or special needs. These special requirements or needs include electricity for medical equipment, regular medical observation or attendant treatment, or transportation to a shelter, even if healthy. To register, obtain a form from our offices in City Hall or contact:

### DUVAL COUNTY:

Emergency Preparedness | 904-630-2472  
[www.coj.net](http://www.coj.net)

### ST. JOHNS COUNTY:

Emergency Management | 904-824-5550  
[www.sjcemergencymanagement.org](http://www.sjcemergencymanagement.org)

Our Medical Support Notification Program is designed for customers with serious health problems requiring the use of specialized electric equipment such as oxygen machines. Through this program, we identify customers with special needs, and do everything possible to restore their electric service quickly. With a doctor's verification, we'll place your name and address on our Medical Support List and contact you if a scheduled service outage is expected to last an extended period of time so that you can make an informed decision whether to leave your home.

**For more information about the Medical Support Notification Program, call (904) 247-6241 or email us at [customerservice@beachesenergy.com](mailto:customerservice@beachesenergy.com).**