



TIDINGS

NOVEMBER 2017

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Go Paperless



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BEACHES | ENERGY
SERVICES

THE CARE PROGRAM

Occasionally elderly, disabled or low-income members of our beaches community are simply unable to pay their utility bill because of a sudden or temporary financial crisis. The Beaches Energy Services CARE Program is designed to help until they can sort out their situations.

HELP YOUR NEIGHBOR

The CARE Program depends on your help to make it work. We encourage our customers in Jacksonville Beach, Neptune Beach, Ponte Vedra Beach, and Palm Valley to donate a small amount each month to the CARE Program.

It's easy to be a friend and donate. You can volunteer to make monthly contributions by simply completing a sign-up form. Beaches Energy Services will match all contributions, doubling the impact of your generosity.

If you need payment assistance please contact customer service for additional information at (904) 247-6241.

ELECTRIC PRICE FOR 1,000 KILOWATT-HOURS

	OCTOBER	NOVEMBER
Base charge, residential	\$4.50	\$4.50
KWH base charge	\$78.57	\$78.57
Power Cost Adjustment	\$33.84	\$33.84
Total	\$116.91	\$116.91

WHO IS ELIGIBLE TO RECEIVE ASSISTANCE?

Senior Citizen

A customer 60 years of age and older whose household meets low or moderate income guidelines.

Disabled

A customer who has been medically certified as having an impairment whose household meets low or moderate income guidelines.

Low Income

A customer whose household meets low or moderate income guidelines.

Emergency Relief

A customer with an unexpected financial crisis.

FLORIDA RELAY COMMUNICATIONS

Beaches Energy Services offers special services to customers with certain physical needs.

Our hearing and speech-impaired customers may contact us through the Florida Relay Center. The voice line is 800-955-8770; the TTY (text telephone) is 800-955-8771.

E-BILL

FAST & EASY

Reduce clutter and help save a lot of paper — get your utility bill delivered right to your email inbox. You can still pay your bill how you like — by mail, online or in person. Go to BeachesEnergy.com/ebill to enroll today.