



TIDINGS

in this issue

Online Any Time

Tidings Tips: Weather's Great

(So Are Savings)



BEACHES | ENERGY
S E R V I C E S

Ride the Green Wave

Customer Service: Above and Beyond the Expected

Beaches Energy Services is available 24 hours a day, 7 days a week. Our customer service representatives welcome your questions, requests, and comments. We invite you to visit or call during business hours: 11 North 3rd Street, Jacksonville Beach (City Hall), telephone 247-6241. We're also online for you at beachesenergy.com. For problems that need immediate response, our emergency service is on alert 24 hours a day at 247-6171. From convenient payment options to conservation tips, from free energy audits to energy-saving rebates, Beaches Energy Services is at your service.

Online Services

If you haven't visited **beachesenergy.com** lately, take a quick trip soon. You'll find a wealth of information and services at your fingertips, any time day or night.

- **Bill payment:** Find information for every payment option—on-line payments, telephone, mail, in-person, after-hours drop-off, or download a form for automatic bank draft payment.
- **e-Bill:** Sign up for e-Bill notification and save paper! View your bill on the Internet, anytime, anywhere.
- **Home energy audit:** Choose either an extensive online audit using Energy Depot or request a personal home visit from an Energy Auditor. Real, money-saving results!
- **Downloadable forms:** Get information about great programs, including **Rebates** for energy-saving equipment and home improvements, **Surge Protection Program** for major appliances, **CARE Program** to help neighbors with utility bills.
- **Conservation:** Find dozens of useful energy-saving tips and watch entertaining, enlightening videos.
- **FAQ:** Frequently Asked Questions give concise information about service changes, deposits, and many other common issues.
- **Hurricanes:** Be ready for hurricane season with preparedness information from A to Z.
- **Special needs:** Get information about Florida Relay Communications for hearing and speech-impaired customers, our Medical Support Notification Program, and county registration for emergency situations.



Tidings Tips: Cool Tips for Cool Days



These refreshing days before high summer temperatures are excellent for saving energy.

- Don't turn on the air-conditioning until it's really necessary. Open windows and doors for breezes and dress for the season.
- Use ceiling fans when you're in a room. They make your skin feel cooler. Position stationary fans to pull in cooler outside air.
- Dry some laundry on a line or rack and save on the cost of using the clothes dryer.
- Schedule a tune-up for your HVAC system. The energy consumption of a badly neglected system is 10–25% more than a well-maintained one.



Electric price for 1,000 kilowatt-hours

	March	April
Base charge, residential	\$4.50	\$4.50
KWH base charge	\$74.57	\$74.57
Power cost adjustment	\$50.84	\$50.84
Total	\$129.91	\$129.91