



TIDINGS

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Beaches Energy Services applauds artists living and working in our unique community. In 2012, each issue of Tidings will feature an artwork chosen for its ability to depict "The Art of Conservation" and our quality of life here at the beaches. February's featured work is an acrylic and paint marker piece, entitled "Pipe Dream" by local artist Kelly Meagher. Her website is www.etsy.com/shop/chicaolas. Read more about the entire Collection by visiting www.beachesenergy.com.



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BEACHES | ENERGY
SERVICES

Ride the Green Wave

Proven Reliability: It's An Art.

Beaches Energy Services' system reliability is our highest priority. Our yearly power outages average less than one half of the national average. Our equipment inspection, maintenance and state-of-the-art technology help identify problems *before* they happen. Our employees are dedicated to maintaining constant electric service you can depend on. Living daily with an awareness and an appreciation of our unique environment is an art.

Conservation Tip: Many homes are kept much warmer than needed in winter. Try turning down the thermostat by 3 to 5 degrees. For every degree lowered during the winter months, your heating cost can be reduced by 5% per degree. If you are feeling chilly, dress for the season to stay warmer.



Tidings Tips: February Is Time to Register for Special Needs and Medical Support Notification Program

February is the month to register with your county if you or someone you care for has a disability or special needs. These special requirements or needs include (1) electricity for medical equipment, (2) regular medical observation or attendant treatment or (3) transportation to a shelter, even if healthy. To register, obtain a form from our offices in City Hall, or contact:



- **Duval County:** Emergency Preparedness, 904-630-2472, www.coj.net
- **St. Johns County:** Emergency Management, 904-824-5550, www.sjcemergencymanagement.org



Our Medical Support Notification Program is designed for customers with serious health problems requiring the use of specialized electric equipment. Equipment examples are apnea monitors, nebulizers, and oxygen machines. With a doctor's

verification, we will place your name and address on our Medical Support List. If a scheduled service outage is expected to last an extended period of time, we will contact you so that you can make an informed decision whether to leave your home. Through this program, we identify customers with special needs, help protect them, and do everything possible to restore their electric service quickly. To receive more information about the **Medical Support Notification Program**, call (904) 247-6241 or email us at customerservice@beachesenergy.com.

Electric price for 1,000 kilowatt-hours

	January	February
Base charge, residential	\$4.50	\$4.50
KWH base charge	\$75.57	\$75.57
Power cost adjustment	\$47.84	\$47.84
Total	\$127.91	\$127.91



Reliability Is Our Record

Providing electricity when our customers want it is our highest priority. State-of-the-art technology helps us identify problems before they occur, and allows us to re-route power to minimize customer outages. Continual inspection and maintenance of equipment, plus an aggressive tree-trimming program, ensure system reliability. **Customer outage time in 2010 averaged only 17 minutes, compared to a 78 minute average outage time for the twenty-three utilities surveyed** by the Florida Municipal Power Agency. Beaches Energy takes pride in this statistic and we hope it makes our customers feel more secure, as well. To report an outage or any trouble with your utility service call our 24-hour emergency number at 904-247-6171.



What Our Customers Tell Us

“My first experience with Beaches Energy was during a tropical storm. We lost power, so I called Beaches Energy and spoke to an Engineer and let him know the entire neighborhood was without power. The Engineer told me how long it would take to restore the power and my electricity was back on in that amount of time.”

Mr. Lew Belkin
14 years Beaches Energy customer
Semi-retired