



Beaches Energy Services applauds artists living and working in our unique community. In 2012, each issue of *Tidings* will feature artwork chosen for its ability to depict "The Art of Conservation" and our quality of life here at the beaches. August's featured work is a watercolor entitled "Jacksonville Beach Pier" by local artist, Kurtis Loftus. To view more of his work, visit [www.thekurtisgroup.com](http://www.thekurtisgroup.com). Read more about the entire Collection by visiting [www.beachesenergy.com](http://www.beachesenergy.com).

## TIDINGS

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SERVICES

*Ride the Green Wave*

### Artfully Providing Convenience to Our Community

Beaches Energy Services is committed to providing clean, affordable and reliable electric power to our customers 24/7 at the flip of a switch. Customer service is available through our interactive phone system, website or with a customer service representative. We offer many easy options for you to contact us to request and schedule service, make payments or participate in programs. *Living daily with awareness and an appreciation of our unique environment is an art.* Our goal is to offer service – above and beyond the expected – to our community.



## Tidings Tips: Kids' Energy Saving Activities for Summer – or Anytime!

Summer is a great time to think about the ways you can save energy. Hot weather makes keeping cool and comfortable challenging, and it can be fun to spot ways you can act to help your family save energy and money this summer.

- Find places that the sun streams into your house, warming up the space and find a way to shade it to stay cooler. Can you hang blinds, a shade or curtain or will window film or solar screen work better? Refer to Beaches Energy website for rebates, below.
- Keep your thermostat set at 78°. When leaving your home, raise the temperature 3-5 degrees.
- Use ceiling fans, tower fans and box fans for additional cooling effect.
- Always turn lights and fans OFF when leaving a room.
- Change incandescent to LED or CFL light bulbs.
- Wash and dry full loads of laundry, and use the cool water setting.

More energy saving information and an activity book can be found at the Energy Kids website: [www.eia.gov/kids](http://www.eia.gov/kids)



## Continue To Save a Lot With Rebates!

Announcing a new \$500.00 Beaches Energy Rebate for Energy Star Heat pump water heaters, available September 1<sup>st</sup>.

You can still participate in the other available rebates listed here: A/C Heat Pump SEER 14 for \$100; A/C Heat Pump SEER 15 or higher for \$300; Programmable thermostat for \$25; Attic Insulation Upgrade for \$300; and Window Film/Solar Screen for \$100. The \$150.00 rebate for duct repair/replacement will be discontinued on September 1<sup>st</sup>. For complete rebate information, check [www.beachesenergy.com](http://www.beachesenergy.com).

## Hurricane Flood Protection

Hurricanes and other tropical storms are the primary source of flooding in our community. You can find additional information concerning flooding, flood insurance, and flood protection at [www.jacksonvillebeach.org](http://www.jacksonvillebeach.org).

### Electric price for 1,000 kilowatt-hours

	July	August
Base charge, residential	\$4.50	\$4.50
KWH base charge	\$75.57	\$75.57
Power cost adjustment	\$44.84	\$44.84
Total	\$124.91	\$124.91

## Order Extra Protection from Power Surges

Occasionally, the electricity coming into your house can surge, due to outside influences such as electrical storms. Beaches Energy Services can install a surge protection device that is designed to help protect major motor-driven household appliances like refrigerators and air conditioners. The surge protection device is an option offered by Beaches Energy Services and can only be added or removed by Beaches Energy personnel.

The device is strictly a meter based surge suppressor, and will not protect the structure, telephone line, cable TV line, antennas, or people and will not protect against direct or indirect lightning strikes. This arrestor may not provide adequate protection to sensitive electronic equipment, which should be unplugged when not in use, especially during an active electrical storm. For detailed product information or to schedule installation, call our Customer Service Department at 904-247-6241 or find the application online at: [www.beachesenergy.com/documents/Surge\\_Arrester\\_Application.pdf](http://www.beachesenergy.com/documents/Surge_Arrester_Application.pdf).



## Convenient Ways to Pay Your Utility Bill

**In person:** You can always mail in your payment or drop by our service desk or drive through window. We have two after-hours depositories, one at the drive-through window and the other located on the east side of City Hall.

**Online:** Electronic check payments are accepted through the on-line bill payment service at no cost to you. Credit cards may be used through the on-line Western Union payment service. Western Union will assess a convenience fee of \$4.95 for each transaction up to \$500.00. We also accept utility payments made through your personal on-line bill pay option provided by your financial institution.

**By phone:** A 24-Hour Automated Customer Information System is available for your convenience by calling 904-247-6241, then select option 1 for the Automated Call Attendant. This service can be used to check your account balance, request billing and payment history, or make a payment by check for no cost. You can also access our Western Union Speedpay Bill Payment Service. Western Union Speedpay will assess a convenience fee of \$4.95 for each transaction up to \$500.

## Customer Service Office Hours

Customer Service is Available by contacting 904-247-6241 or for emergencies at 904-247-6171. We are located at 11 N. 3rd Street, Jacksonville Beach, FL 32250 in the City Hall Building. Business hours are 8:00 a.m. to 5:00 p.m, weekdays, and the drive through window is open at 7:30 a.m. weekdays. For other services, check our website at [www.beachesenergy.com](http://www.beachesenergy.com).

