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2013 BEACHES COMMUNITY CHAMPIONS: Introducing the volunteers with K9s for Warriors, an organization that provides hot meals for combat veterans and offers trained dogs for companionship. From left to right are: Sheri Martinez, Lola the K9, Catharina Burgess and Kathy Tracy. Sheri personally appreciated this service after retiring from the National Guard, and then became a committed volunteer, stating that the organization restored her faith in humanity and gave her purpose. Read more about our Beaches Community Champions at www.beachesenergy.com.



BEACHES | ENERGY
SERVICES

Ride the Green Wave

Touching Lives with Paws, Play, and a Good Hot Meal

War veterans experience some of life's roughest situations and sometimes face challenges re-entering daily life. Meals, companionship and the unconditional love of a dog helps them feel joy, comfort, and laugh again. Sheri Martinez shares that during a play outing, she climbed a tree to retrieve a tossed Frisbee that had gotten stuck and her service dog climbed up after her! The volunteers with K9s for Warriors come out to serve in any weather, 365 days of the year, and their commitment never ceases to amaze her. Beaches Energy salutes Sheri and the volunteers for their caring efforts for the bravest in our community.

Tidings Tips: Save Your Home from Phantom Energy Loss

Most electronics and appliances still use energy for standby power when they're plugged in—even though turned off. Wasted energy—called phantom load or ghost energy—is not always invisible. A glowing light on any electronic device means it is still on, and it's also true of any device with a remote or a power-pack plug, chargers for cell phones, and appliances with lighted dials. Standby power can amount to 5% of home energy use! Save it instead with these solutions:

- Use a power strip/surge suppressor to disconnect. Don't run entertainment electronics, computers, and peripherals (printer, modem, router, fax) 24/7. Turn off all equipment that will be idle for two hours. For longer periods, unplug. Make it easy by putting devices on a surge suppressor strip. Flipping one switch disconnects everything, but the suppressor still functions.
- Use your computer's power-saving features. Set your system software to activate sleep mode for the monitor and processor. Screensavers don't save energy.
- Some ENERGYSTAR®-certified office equipment can save up to 90% on energy costs. ENERGYSTAR® computers can use 70% less energy, with a sleep mode of about 4 watts.
- Disconnect battery chargers when not in use. Chargers draw energy even when the battery is removed.



Hurricane Flood Protection

Hurricanes and other tropical storms are the primary source of flooding in our community. You can find additional information concerning flooding, flood insurance, and flood protection at www.jacksonvillebeach.org.



Scam Alert!

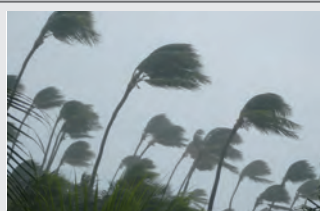
There have been incidents of Beaches Energy customers receiving an anonymous phone call stating their power is being turned off for a past due bill unless the customer sends a money order immediately. **Tips to follow: Do not send any money and try to get the caller's name, phone number and any other related information.** Contact Beaches Energy Services immediately at 904-247-6241. You should also report SCAM phone calls to the police at 904-270-1661.

Electric price for 1,000 kilowatt-hours

	June	July
Base charge, residential	\$4.50	\$4.50
KWH base charge	\$75.57	\$75.57
Power cost adjustment	\$44.84	\$44.84
Total	\$124.91	\$124.91

Remain Safe After the Storm

All residents of Florida should be accustomed to storms ranging from severe thunderstorms with dangerous lightning to severely damaging hurricanes and tornadoes, requiring evacuation.



Once threatening weather has passed, here are some tips on the steps to take when your power has gone out, or if you are returning to your home after having to evacuate. **For power outages, call our 24-hour emergency number at 904-247-6171.**

- Assume **all** cables and wires are energized and **stay away**.
- **Keep away from flooded and debris-laden areas** because they may hide downed power lines.
- **If you leave your home**, turn off appliances that may have been operating when the power went out, or turn off your main breaker.
- **Avoid driving in damaged areas**, as you can interfere with rescue operations and threaten your own safety.
- **Always operate generators outside** and connect appliances or equipment directly to it.

If your home appears to be water damaged:

- **Always look for downed power lines** when leaving or approaching your home. Never touch a downed line and call Beaches Energy to report downed lines at: 904-247-6171.
- **Always pay attention to all electrical wires and equipment.** If you have any doubts about your home's electrical system or are unsure of how to proceed, call a professional, licensed electrician.

Get Protection from Energy Surges at the Meter

A First Line of Defense: plugging appliances into home surge suppressors is a familiar way to protect appliances from lightning strikes, which can surge electricity into power lines. A **meter-based surge arrester**—installed by Beaches Energy Services—stops the surge at the meter, before it enters your home. It handles surges greater than plug-in suppressors.

- **Computers and media equipment can be super-sensitive to surges.** Also, they usually have another electrical entry point, such as a telephone or cable line. We recommend that customers use high-quality plug-in suppressors for electronics.
- **Lightning surges can destroy expensive motorized appliances like refrigerators and air conditioning.** We offer this program to give customers peace of mind. The residential monthly charge of \$3.50 includes free installation, maintenance, and a limited damage warranty.

Our meter-based surge arrester device is strictly a power line surge suppressor that will protect all motor-driven appliances, from pool pump to dishwashers. For more information, call 904-247-6241 or enter the link: http://www.beachesenergy.com/my_account/publications_and_forms.php to download the application form for the surge arrester.