



## TIDINGS in this issue

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Digging? Always Call 8-1-1 First!

**2013 BEACHES COMMUNITY CHAMPIONS :** Introducing Nichele and Ronnie McDonald, who enjoy helping others learn to surf by volunteering with Florida Surfing Association. The McDonalds love the ocean and helping people experience success on a surfboard. Encouraging others to do something they've never dreamed of doing before is what makes the McDonalds smile. Read more about Beaches Community Champions at [www.beachesenergy.com](http://www.beachesenergy.com)



BEACHES | ENERGY  
SERVICES

*Ride the Green Wave*

### Teaching Others to Surf and Enjoy Life in our Beaches Community

Beaches Energy Services recognizes the enthusiasm of Nichele and Ronnie McDonald, and their children Madison and Ashton, who share their love of beach life and surfing. Nichele explains that when others first learn how to surf, they are uplifted by the power of the waves, the new experience and the therapeutic nature of this sport. The McDonald family and the Florida Surfing Association seek to offer everyone the experience of surfing the waves, along with the good feelings it brings, especially for people with developmental challenges, small children and members of The Wounded Warrior Project. Beaches Energy appreciates the McDonalds for empowering others through this wonderful way to enjoy life in this community.





## Tidings Tips: Three Ways to Make Your Home Weather Tight

In spring and fall, opening windows is a cost free way to keep your home comfortable. When the air conditioner or heater is running, are your closed windows and doors really tight? Is leaking ductwork in your attic letting conditioned air escape? These leaks are leaking money out of your wallet. Fixes are inexpensive. A properly sealed home is also less humid and more comfortable.

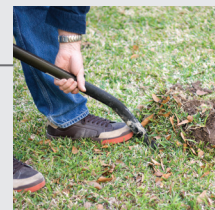
- 1) Assess Your House with Our Help.** You may feel larger drafts under doors and around windows, but a thorough house exam will yield more (think of dryer vents and cable-line entries). A Beaches Energy Services **in-home audit** is free to residential customers. Also free at [beachesenergy.com](http://beachesenergy.com) is the online **Home Energy Saver**, offering a do-it-yourself audit and a library packed with information. Find simple methods to check your house by searching “detecting air leaks” at [energysavers.gov](http://energysavers.gov).
- 2) Seal those Leaks.** Caulking, weather-stripping and duct sealing are solutions that usually pay for themselves in one year. Correct materials and techniques are essential. Duct tape, for example, is not good for sealing ducts! The online resources above provide detailed information for caulking (fixed openings), weather-stripping (movable openings like doors) and ductwork.
- 3) Insulate.** Insulation provides resistance to heat flow, measured as an “R-value.” Even when leaks are closed, heat naturally flows to cooler spaces. Walls, windows, floors, ceilings, garages and crawl spaces: anywhere your home meets outside air is an avenue for heat exchange. Most older homes benefit from added insulation or R-value upgrade. Insulating and home sealing are great values, and you can find out what you need during your in-home energy audit.

### Electric price for 1,000 kilowatt-hours

	October	November
Base charge, residential	\$4.50	\$4.50
KWH base charge	\$75.57	\$75.57
Power cost adjustment	\$44.84	\$44.84
Total	\$124.91	\$124.91

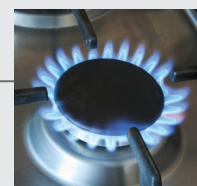
## Call 8-1-1 Before You Dig.

It's a fact: Excavation work—even digging in your own yard—is the most common cause of natural gas emergencies. Before you consider any project that requires excavation, even small ones like planting trees or shrubs, state law requires that you call 811 so all utility lines can be professionally marked prior to digging. If you hit an underground utility line while digging, you can harm yourself or those around you, disrupt service to an entire neighborhood, and potentially be responsible for fines and repair costs. For more information, visit [www.callsunshine.com](http://www.callsunshine.com).



## Be Safe Around Natural Gas

Beaches Energy is committed to keeping our customers safe. We follow state and federal regulations and perform extensive quality control checks. We also make it a priority to educate customers on how to recognize and prevent natural gas leaks. Be aware of the signs of a gas leak, such as the distinctive, rotten egg-like smell of natural gas. If you detect even a small amount of this odor in the air **LEAVE immediately** and then **Call 9-1-1!** DO NOT touch anything electrical before you leave and DO NOT use a phone. DO NOT smoke, turn appliances or lights on or off, or operate any vehicle or equipment that could create a spark. Beaches Energy Services is available 24-hours a day to respond to natural gas emergencies.



## Rebates Help You Save a Lot!

Beaches Energy Services offers a total of up to **\$1,825** in **energy-saving rebates for residential energy-efficient improvements**. A complete listing of available rebates is right below. Just complete and submit the rebate forms to Beaches Energy Services along with proof of purchase invoices and required documentation within 60 days of installation.

Qualified Products or Improvements	Maximum Rebate Amount
A/C Heat Pump SEER 14	\$100
A/C Heat Pump SEER 15 or higher	\$300
Programmable Thermostat	\$25
Heat Pump Water Heater	\$500
Insulation Upgrade	\$300
Window Film / Solar Screen	\$100
Solar Water Heater	\$500