



# Paperless Billing

with Beaches Energy Online Services

View and pay your bill online with paperless billing

Sign up online at [www.beachesenergy.com](http://www.beachesenergy.com)

## YOUR BILL HAS A BRAND NEW LOOK



**Account Summary**

Customer Name: **SAMPLE CUSTOMER**  
 Service Address: **100 MAIN STREET**  
 Customer-Location Number: **123456-789000**  
 Billing Date: **01/15/2014**  
 Last Bill Amount: **153.06**  
 Payments Received: **153.06**  
 Adjustments: **0.00**

Current Charges Due 02/05/2014: **175.88**  
**Total Amount Due \$ 175.88**

**Meter Information**

SVC TYPE	UNITS	METER#	MRK	SVC	CURRENT READING	DATE	PREVIOUS READING	DATE	CURRENT USAGE	SAME MONTH LAST YEAR
EL	KWH	34208893	-	12	01/02/2014	29244	12/05/2013	28193	851	892
WA	TOTAL	47903304	-	12	01/07/2014	177	12/05/2013	174	0	4

**Account Detail**

Usage	Charge
EL BASE CHG, RESIDENTIAL	4.50
EL 5.07657 / KWH	43.16
EL 5.04284 POWER COST	36.46
<b>TOTAL ELECTRIC</b>	<b>106.12</b>
GR FL GROSS RECEIPTS TX	2.65
<b>TOTAL TAX</b>	<b>2.65</b>

**Account Detail**

Usage	Charge
WA WATER BASE CHARGE	4.00
WA USAGE AT 12.32	8.76
<b>TOTAL WATER</b>	<b>12.76</b>
SW SEWER BASE CHARGE	11.33
SW USAGE AT 25.13	15.39
<b>TOTAL SEWER</b>	<b>26.72</b>
SO STORM WATER UTILITY	5.00
<b>TOTAL STORM</b>	<b>5.00</b>
GB GARBAGE	16.31
<b>TOTAL GARBAGE</b>	<b>16.31</b>

**SAMPLE NEW BILL**

Detach this portion and return with your payment, please do not fold, staple or tape.  
 Please make check payable to Beaches Energy Services.

Service Address	100 MAIN STREET
Customer-Location Number	123456-789000
Cycle	10-04
Bill Date	01/15/2014
Current Charges	\$ 175.88
Due Date	02/05/2014
<b>Total Amount Due</b>	<b>\$ 175.88</b>

QR Code (5)

1. Your account summary at a glance
2. Meter readings and dates
3. Current consumption comparison with same month last year
4. Detailed billing and charges
5. QR Code for easy access to our website

**BEACHES ENERGY SERVICES**

Office Hours: Monday - Friday 8:00 am - 5:00 pm  
 Drive-Up Payment Window 7:30 am - 5:00 pm

11 2nd Street N  
 Jacksonville Beach, FL 32250-6930

**Waves of Information**

You may contribute to our CARE Program by donating on your monthly utility bill or by making a donation at our Customer Service Department. The CARE program is designed to help the elderly, disabled, or low-income members of our beach communities to pay their utility bill because of a sudden or temporary financial crisis.

**How to Read Your Meter**

If the dial hand is between two numbers, please record the lower number. If the dial hand is between 9 and 0, then 9 is the lower number.

**Payment Options**

**Automatic Bank Payment:**  
 The Automatic Payment Service debits your checking account for the amount due each month on the due date.

**Online Payment Service or Pay By Phone:**  
 Pay Online: [www.beachesenergy.com](http://www.beachesenergy.com)  
 Pay By Phone 24/7: (904) 247-6241

**Electronic Check payments** are accepted at no cost to you.  
 Credit or debit card payments: A processing fee will be assessed for each Visa or MasterCard transaction.

**Mail:**  
 PO Box 51389, Jacksonville Beach, FL 32240-1389

**Pay at the Office, Drive-up or Night Depository:**  
 Cash, Check or Money Order

**Bill Information**

Payment of utility bill must be received in the business office by 5:00 pm on the due date to avoid late charges.  
 Past due balances are subject to a 5% late fee.  
 Non-payment of delinquent bills will be subject to service disconnection.

**I WOULD LIKE INFORMATION ON THE FOLLOWING:**

(1) Automatic Payment Service  
 (2) Home or Business Energy Audit  
 (3) Surge Protection Program  
 (4) Care Program  
 (5) E-Bill (Paperless Billing)

Contact Phone Number: \_\_\_\_\_  
 Email Address: \_\_\_\_\_  
 Change Mailing Address To: \_\_\_\_\_

**SAMPLE NEW BILL**

6. Waves of Information highlighting Beaches Energy headlines
7. Read your electric meter and keep track of your usage
8. 13 months of usage shown in a graph
9. Ways to pay your bill
10. Connect with us and request more information on services we offer

### Electric price for 1,000 kilowatt-hours


	January	February
Base charge, residential	\$4.50	\$4.50
KWH base charge	\$76.57	\$76.57
Power cost adjustment	\$42.84	\$42.84
Total	\$123.91	\$123.91





# YOUR BILL HAS A BRAND NEW LOOK





# SAMPLE NEW BILL

**Customer Service**    904-247-6241  
**Altus Heat Emergency**    904-247-6171  
[www.beachesenergy.com](http://www.beachesenergy.com)

**Account Summary**

Customer Name	<b>SAMPLE CUSTOMER</b>
Service Address	<b>100 MAIN STREET</b>
Customer-Location Number	123456-789000
Billing Date	01/10/2014
Last Bill Amount	133.34
Payments Received	-133.34
Adjustments	0.00

1

Current Charges Due 01/31/2014 159.93

<b>Total Amount Due</b>	<b>\$ 159.93</b>
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**Account Detail**

SVC TYPE	UNITS	METER #	MTR. MULT	SVC DAYS	CURRENT READING	PREVIOUS READING	CURRENT USAGE	SAME MONTH LAST YEAR
					DATE	DATE	READING	
EL	KWH	60816887	1	30	01/02/2014	40272	12203/2013	19002

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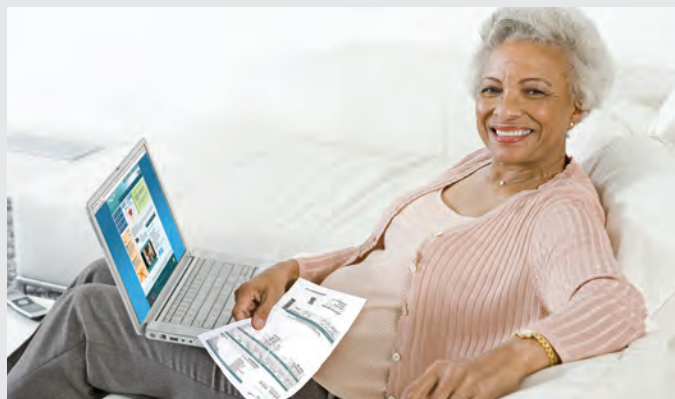
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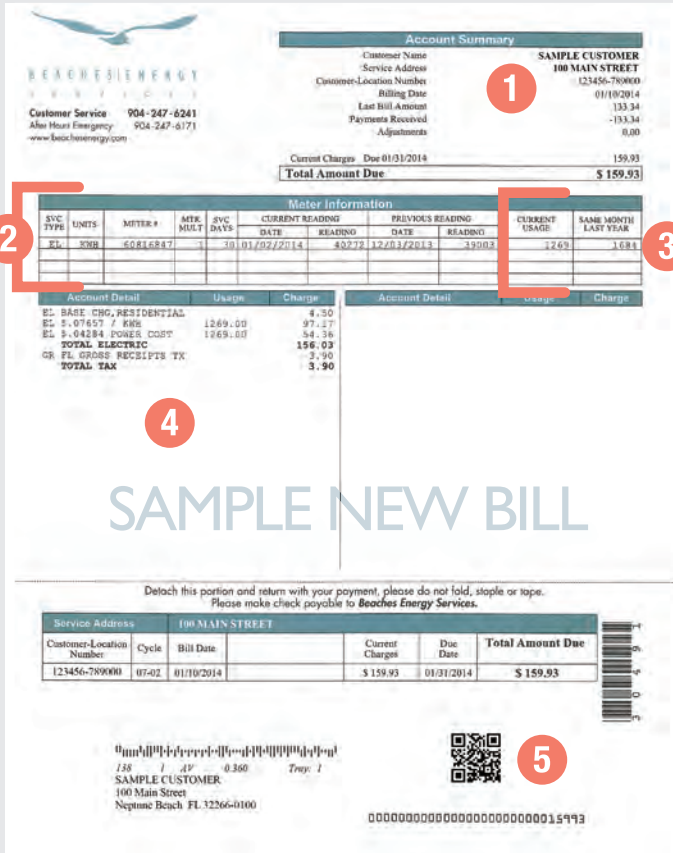
<b>BEACHES ENERGY SERVICES</b> Office Hours: Monday - Friday    8:00 am - 5:00 pm Drive-Up Payment Window        7:30 am - 5:00 pm 11 3rd Street N. Jacksonville Beach, FL 32250-6930	
<b>Waves of Information</b> You may contribute to our CARE Program by donating on your monthly utility bill or by making a donation at our Customer Service Department. The CARE program is designed to help the elderly, disabled, or low-income members of our beach communities to pay their utility bill because of a sudden or temporary financial crisis. Find us on:	
<b>How to Read Your Meter:</b>  If the dial hand is between two numbers, please record the lower number. If the dial hand is between 9 and 1, then 9 is the lower number.	<b>Payment Options</b> <b>Automatic Bank Payments:</b> The Automatic Payment Service debits your checking account for the amount due each month on the due date.  <b>Online Payment Service or Pay By Phone:</b> Pay Online: <a href="http://www.beachesenergy.com">www.beachesenergy.com</a> Pay by Phone 24/7: (904) 247-6241  Electronic Check payments are accepted at no cost to you. Credit or debit card payments: A processing fee will be assessed for each Visa or MasterCard transaction.
<b>Paid Electric Consumption</b>  kWh	<b>Main:</b> PO Box 51389, Jacksonville Beach, FL 32240-1389  <b>Pay at the Office, Drive-up or Night Depository:</b> Cash, Check or Money Order
<b>8</b>	<b>Bill Information:</b> Payment of utility bill must be received in the business office by 5:00 pm on the due date to avoid late charges.  Past due balances are subject to a 5% late fee.  Non-payment of delinquent bills will be subject to service discontinuation.
<div style="text-align: center;">   <b>BEACHES ENERGY SERVICES</b>          P.O. Box 51389          Jacksonville Beach, FL 32240-1389          Customer Service (904) 247-6241          After Hours Emergency (904) 247-6171          Jacksonville Beach Garbage (904) 247-6219  <a href="http://www.beachesenergy.com">www.beachesenergy.com</a> </div>	
<b>I WOULD LIKE INFORMATION ON THE FOLLOWING:</b> <ol style="list-style-type: none"> <li>(1) Automatic Payment Service _____</li> <li>(2) Home or Business Energy Audit _____</li> <li>(3) Surge Protection Program _____</li> <li>(4) Care Program _____</li> <li>(5) E-Bill (Paperless Billing) _____</li> </ol>	
<b>10</b>	Contact Phone Number: _____ Email Address: _____ Change Mailing Address To: _____





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[www.beachesenergy.com](http://www.beachesenergy.com)
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