



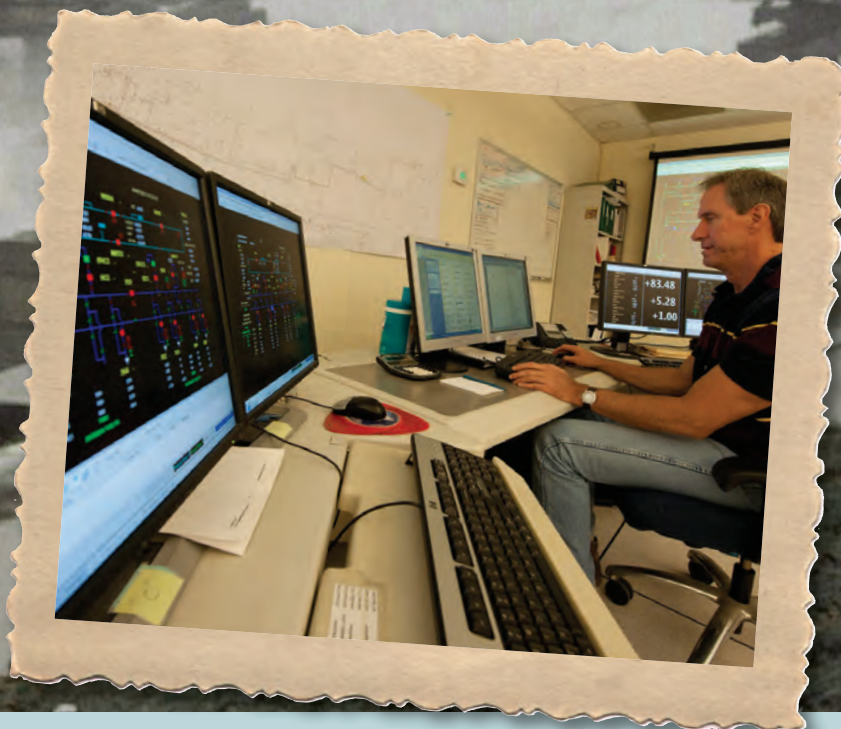
TIDINGS in this issue

Tidings Tips: Be Safe After the Storm

Call 8-1-1 Before You Dig:
It's The Law!

Using Your Portable Generator Safely

Photo is from the collection of the Beaches Museum & History Park.



BEACHES | ENERGY
SERVICES

Ride the Green Wave

System Readiness Rises to Meet Challenges 24/7.

Our coastal areas have weathered centuries of damaging hurricanes and summer storms. Beaches Energy Services encourages every resident to get familiar with the risks your home, neighborhood and community are susceptible to during hurricane season and frequent summer thunderstorms. Click the **"Get Prepared"** button on www.beachesenergy.com for information on registering your phone number for alerts, signing up for special needs notification, downloading a printable disaster kit, as well as complete hurricane information. Together, we can be ready for nature's challenges with our weather-hardened infrastructure and your proactive preparedness.

Tidings Tips: Remaining Safe After the Storm

Florida residents can be assured of storms ranging from thunderstorms with lightning to severely damaging tornadoes and the possibility of a hurricane requiring evacuation. Here are some safety tips on taking actions once threatening weather has passed or if you are returning to your home after having to evacuate.

- Always assume all cables and wires are energized and stay away.
- Avoid flooded and debris-laden areas because they may hide downed power lines.
- If you leave your home, turn off appliances that may have been operating when the power went out, or turn off your main breaker.
- Avoid driving in damaged areas, as you can interfere with rescue operations and threaten your own safety.
- Always operate generators outside and connect appliances or equipment directly to it.

If your home appears to be water damaged:

- Look for downed power lines when leaving or approaching your home. Never touch a downed line and call Beaches Energy to report the downed power line immediately.
- Pay attention to all electrical wires and equipment. If you have any doubts about your home's electrical system or are unsure of how to proceed, call a professional, licensed electrician.

To report power outages, downed power lines or other interruptions in service call **904-247-6171**.



Hurricane Flood Protection

Hurricanes and other tropical storms are the primary source of flooding in our community. You can find additional information concerning flooding, flood insurance, and flood protection at www.jacksonvillebeach.org.



Electric price for 1,000 kilowatt-hours

	June	July
Base charge, residential	\$4.50	\$4.50
KWH base charge	\$76.57	\$76.57
Power cost adjustment	\$42.84	\$42.84
Total	\$123.91	\$123.91

Safety Tips for Natural Gas Customers

Natural gas is one of the most reliable and cost-effective energy sources. Beaches Energy keeps our customers safe by following state and federal regulations and performing extensive quality control checks. It's also important to educate our customers how to recognize and prevent natural gas leaks. Be aware of the signs of a gas leak, such as the distinctive, rotten egg-like odor of natural gas. **If you detect even a small amount of this odor in the air LEAVE immediately and then Call 9-1-1! DO NOT** touch anything electrical before you leave and **DO NOT** use a phone. **DO NOT** smoke, turn appliances or lights on or off, or operate any vehicle or equipment that could create a spark. Beaches Energy Services is available 24-hours a day to respond to natural gas emergencies. To find out if natural gas service is available in your area, call us at **904-247-6241**.



Know what's below. Call 8-1-1 before you dig.

Excavation work, including digging in your own yard, is the most common cause of natural gas emergencies. Before excavation of any kind – even small projects like planting trees or shrubs – **state law requires that you call 811** so all utility lines can be professionally marked prior to digging. If you hit an underground utility line while digging, you can harm yourself or those around you, disrupt service to an entire neighborhood and potentially be responsible for fines and repair costs. It's the law. For more information, visit www.callsunshine.com.



Safe Use of Portable Generators

When stormy weather causes extended power outages, portable generators offer great benefits, but they can also be very dangerous. People die every year in incidents related to their improper use. The most common cause is carbon monoxide poisoning from generators used indoors or in partially enclosed spaces. Always use a battery-operated carbon monoxide alarm when using a generator. The second most common cause of deaths results from electric shock due to backfeed — caused by generators that are plugged in or connected to a home's internal wiring. This extremely dangerous practice presents an electrocution risk to utility workers and neighbors served by the same utility transformer. The only safe way to connect the generator to the house wiring is to have a licensed electrical contractor install a transfer switch in accordance with local electrical codes.

