



TIDINGS in this issue

Tidings Tips: ENERGY STAR®
Means Savings

Share The Warmth With CARE

Call 8-1-1 Before You Dig

Photo is from the collection of the Beaches Museum & History Park.



BEACHES | ENERGY
SERVICES

Ride the Green Wave

Taking It Easy — We Pledge To Make It Easier!

Since the earliest days of our Beaches community, both residents and visitors have enjoyed leisure activities and our wonderful climate. Beaches Energy Services pledges to go ***above and beyond the expected***, by providing savings opportunities, conservation measures and exceptional customer service—hopefully making life easier for you.

Tidings Tips: Invest Wisely in ENERGY STAR® Appliances

ENERGY STAR® qualified appliances use 10 to 50 percent less energy than standard appliances, and can save you from 5 to 25 percent in operating costs over time, making them a wise choice for customers. These devices and appliances save energy and money. Always look for the ENERGY STAR® label on products like home entertainment devices, appliances, office

products and smaller items like decorative light strings, battery chargers and CFL bulbs.



Florida Relay Communications



Our hearing and speech-impaired customers may contact us through the Florida Relay Center. The voice line is 800-955-8770; the TTY (text telephone) is 800-955-8771.

SCAM ALERT!

Utility customers nationwide have reported receiving unsolicited phone calls regarding past due bills and disconnection of service. The caller demands immediate payment through a pre-paid debit card. **Tips to follow: Do not make any payment to anonymous callers** and try to get the caller's name, phone number and any other related information. Contact Beaches Energy Services emergency phone number **904-247-6171**, and **report SCAM phone calls** to the police at **904-270-1661**.

Electric price for 1,000 kilowatt-hours

	January	February
Base charge, residential	\$4.50	\$4.50
KWH base charge	\$76.57	\$76.57
Power cost adjustment	\$42.84	\$42.84
Total	\$123.91	\$123.91

Share The Warmth With CARE



At times, elderly, disabled or low-income members of our Beaches community are unable to pay their utility bill because of a sudden or temporary financial crisis. Beaches Energy Services' CARE Program is designed to help until they can sort out their

situations. The CARE Program depends on your help to make it work. We encourage our customers in Jacksonville Beach, Neptune Beach, Ponte Vedra Beach, and Palm Valley to donate a small amount each month to the CARE Program. It's easy to be a friend and donate by completing a simple donation form. You can download a form at www.beachesenergy.com or give us a call at **904-247-6241**. Beaches Energy Services will match all contributions, doubling the impact of your generosity.

Be Safe Around Natural Gas

Be aware of the signs of a gas leak, such as the distinctive, rotten egg-like smell of natural gas. If you detect even a small amount of this odor in the air **LEAVE immediately and then Call 9-1-1! DO NOT touch anything electrical before you leave and DO NOT use a phone. DO NOT smoke, turn appliances or lights on or off, or operate any vehicle or equipment that could create a spark.** Beaches Energy Services is available 24-hours a day to respond to natural gas emergencies.



Call 8-1-1 Before You Dig!

Before excavation of any kind – even planting trees or shrubs, state law requires that you call 811 so all utility lines can be professionally marked prior to digging. If you hit an underground utility line while digging, you can harm yourself or those around you, disrupt service to an entire neighborhood, and potentially be responsible for fines and repair costs. For more information, visit www.callsunshine.com.



E-Billing: Sign up today!

Join the rising number of Beaches Energy customers who are enrolling in electronic billing and start enjoying the convenience of going paperless today. Register at www.beachesenergy.com to receive, view and pay your bill on-line. Also, set up your email contacts to accept beachesenergy.com.

