

### **IN THIS ISSUE:**

Halloween Safety Tips

Scam Alert

Natural Gas Safety Tips

Call Before You Dig



# HAVE A SAFE AND HAPPY HALLOWEEN

Before you head out trick-or-treating or to holiday parties, review these safety guidelines to keep your holiday full of fun.

- Safety in numbers Trick-or-treaters should walk in groups with a trusted adult. Make sure children know your home and cell phone numbers and consider giving them a cell phone so they can reach you easily.
- Stay in the light Go to homes that are well lit, welcoming trick-or-treaters. Let your children know to NEVER enter a home or car unless you are with them. Use a flashlight to see and let others see you.
- Fit the costume right Make sure that costumes and masks fit correctly so kids can see through them and don't trip anyone. Try adding reflective tape to costumes and candy bags.
- Say NO to candles Use battery-operated candles or a glow stick for your jack-o'-lantern.
- Check your treats Before eating, examine all treats collected for choking hazards and tampering.

#### **SCAM ALERT: BE ON GUARD**

BILL PAYMENT SCAMMERS will go door to door or make unsolicited phone calls to utility customers claiming to be a representative of a utility company. The utility company's phone number may show up on your caller ID via an app using caller ID spoofing. The scammers will threaten to shut the power off unless a payment is made immediately with a prepaid money card that is purchased at retail stores and local pharmacies, such as Walgreens or CVS. The scammer will ask the customer to call back with the card and pin number.

**Tips to follow:** Contact Beaches Energy Services' emergency phone number **904-247-6171**, and report SCAM phone calls to your local police department.

#### **BE SAFE AROUND NATURAL GAS**

SUSPECT A LEAK? TAKE ACTION!

- LEAVE IMMEDIATELY! If you ever detect a natural gas leak, don't try to find or stop the leak.
- DO NOTTOUCH ANYTHING ELECTRICAL Leave the building immediately. <u>Do not</u> use a phone. <u>Do not</u> smoke. <u>Do not</u> turn appliances or lights on or off. <u>Do not</u> operate any vehicle or equipment that could create a spark.
- CALL 911 Once you are out of the suspected area, immediately call 911.

Beaches Energy is committed to keeping our customers safe. That's why we follow state and federal regulations while performing extensive quality control checks. We also make it a priority to keep you informed on how to recognize and prevent natural gas leaks.

## CALL BEFORE YOU DIG: IT'S THE LAW.

Building a deck? Planting a tree? Installing a mailbox? Don't break the law – call 811 before you begin any digging project.

Excavation work, including simple yard digging, is the most common cause of natural gas emergencies. Before excavation of any kind – even small projects like planting shrubs – state law requires that you call 811 so all utility lines can be professionally marked before you begin. If you hit an underground utility line while digging, you can harm yourself or those around you, disrupt service to an entire neighborhood, and potentially be responsible for fines and repair costs.

#### ELECTRIC PRICE FOR 1,000 KILOWATT-HOURS

Total	\$116.91	\$116.91
Power Cost Adjustment	\$33.84	\$33.84
KWH base charge	\$78.57	\$78.57
Base charge, residential	\$4.50	\$4.50
	SEPTEMBER	OCTOBER









