



TIDINGS

NOVEMBER 2019

*Show You
CARE*



BEACHES | ENERGY
S E R V I C E S

www.beachesenergy.com

SHOW YOU CARE

The CARE Program is a Beaches Energy outreach program that provides assistance to Beaches Energy customers who are unable to pay their utility bill due to a financial hardship.

The CARE program depends on your help to make it work:

- It's easy to give back to the community through monthly or a one-time donation. Every dollar counts.
- Beaches Energy will match all contributions, doubling the impact of your generosity.
- 100% of all contributions go directly to people in need in our beaches community.

In 2018, the CARE program provided \$70,000 in financial assistance to help 327 Beaches Energy customers keep their electricity on.

WHO IS ELIGIBLE?



Senior Citizen. A customer 60 years of age and older whose household meets low or moderate income guidelines.



Disabled. A customer who has been medically certified as having an impairment whose household meets low or moderate income guidelines.



Low Income. A customer whose household meets low or moderate income guidelines.



Emergency Relief. A customer with an unexpected extraordinary expense or financial crisis.

How Can I Help?

Donate online at
www.beachesenergy.com/care.

DAYLIGHT SAVING TIME ENDS NOVEMBER 3RD

With the fall season comes darker mornings and evenings. Beaches Energy works to maintain lights, especially at our local schools, so children have plenty of light going to school each morning!



AVOID UTILITY SCAMS



Bill payment scammers will make unsolicited phone calls to utility customers claiming to be a representative of a utility company. The scammers will threaten to shut off the power immediately unless a payment is made with a prepaid money card. The scammers will ask the customer to call back with the card information and pin number. Do not make payment to anonymous callers. Contact Beaches Energy Services' customer service at 904-247-6241 or after hours emergency service at 904-247-6171.

Being well-informed can help you avoid utility scams. Learn how to protect yourself at www.beachesenergy.com/scam-alerts.

ELECTRIC PRICE FOR 1,000 KILOWATT-HOURS

Rate Component	September Tidings	October Tidings	November Tidings
Residential Base Charge	\$4.50	\$4.50	\$4.50
KWH base charge	\$81.57	\$81.57	\$83.57
Bulk Power Cost Adjustment	\$24.84	\$0	\$21.84
Total Rate Billed per 1,000 kwh	\$110.91	\$86.07	\$109.91



904-247-6241 (M-F 8am-5pm) | 904-247-6171 (after hours/emergency)

TIDINGS
NOVEMBER 2019