

THE TIDINGS

MAY 2020



SEA TURTLE NESTS-
HOW BEACHES ENERGY HELPS
PROTECT THEM



BEACHES | ENERGY
SERVICES

SEA TURTLE NESTING SEASON



In Florida, May 1st means the start of one of our most beautiful natural events - sea turtle nesting season. 2019 was a record year for sea turtle nests on our beaches and, with restricted access to the beach at the start of this season, we are likely to see many more in 2020.

While COVID-19 is limiting the time we can spend at the beach for now, there is still a lot of work to be done to ensure a safe, successful nesting season for our sea turtles.

How Beaches Energy is helping:

- Turning off street lights at beach access points where nests are present
- Placing signs on each turned-out light telling residents why the light is out
- Promoting Beaches Sea Turtle Patrol recommendations to all Beaches Energy customers

How you can help:

- Restrict or shield direct beachfront light from your home or landscape
- Avoid unneeded light, noise or movement on the beach at night
- Do not walk or cycle on beach dunes
- Do not disturb sea turtle tracks, eggs, adults or hatchlings



WE'RE HERE TO HELP

While our offices are closed to the public, the Beaches Energy team is still on-site to help you navigate the COVID-19 crisis. Here's how you can reach us:

- Payments can be made via check or credit card on our website, or by phone at [904-247-6241](tel:904-247-6241).
- Customers who need to apply for Beaches Energy services can print, sign and scan the application and then email it to customerservice@beachesenergy.com



HELPING OUR NEIGHBORS

Help us assist community members in need by donating to the CARE Program at BeachesEnergy.com/CARE.

AVOIDING UTILITY SCAMS



Scammers are changing their tactics to take advantage of these uncertain times. Watch out for:

1. Phone scammers may pose as the federal government, demanding utility payment or requesting your personal information
2. Scammers may call seeking money for "new electric meters" saying they are required due to Coronavirus

If you receive a suspicious call, contact us at 904-247-6241 or after hours emergency service at 904-247-6171.

BULK POWER ADJUSTMENT COST SUSPENDED

Beaches Energy customers will not be billed a bulk power cost adjustment fee for the month of May 2020.

We understand that many of our customers are experiencing financial stress during these uncertain times. Now, more than ever, we need to come together as a community to help and support one another in any way possible.

ELECTRIC PRICE FOR 1,000 KILOWATT-HOURS

Rate Component	April	May
Residential Base Charge	\$4.50	\$4.50
KWH base charge	\$83.57	\$83.57
Bulk Power Cost Adjustment	\$0	\$0
Total Rate Billed per 1,000 kwh	\$88.07	\$88.07

