

THE TIDINGS

OCTOBER 2020

**CELEBRATE PUBLIC POWER AND
CUSTOMER SERVICE WEEK!**



BEACHES | ENERGY
SERVICES

WE'RE CELEBRATING THIS MONTH!



CELEBRATE PUBLIC POWER WEEK!

Like more than 2,000 utilities across the country, Beaches Energy is a community-owned, not-for-profit public power utility. During Public Power Week, we celebrate the benefits of living in a public power community, including:

- Low rates
- High reliability
- Local control
- Keeping dollars in the community



CELEBRATE CUSTOMER SERVICE WEEK!

In celebration of our customer service team who support our customers every day, the Utility Billing office will have small giveaways **Oct. 5-9**. Our staff will also be celebrating with team-building games and activities.

GO PAPERLESS FOR THE CHANCE TO WIN \$50!

Get your utility bill delivered straight to your email inbox – No wait. No clutter. No paper cuts. Just fill out a short, no-hassle online form and you're ready to go! **PLUS, for a limited time, sign up by Oct. 31 for a chance to win a \$50 VISA giftcard!** Sign up today at beachesenergy.com/ebill.

Promotion applies for new sign-ups only.



UTILITIES UNITED AGAINST SCAMS

Did you know? Beaches Energy Services is a member of **Utilities United Against Scams**, a group of more than 100 U.S. and Canadian electric, water, and natural gas companies, and their respective trade associations, working across the industry with regulators, law enforcement, and other telecommunications partners to educate and raise awareness to stop scams targeting utility customers. UUAS and its members have helped to shut down more than 2,200 Toll-Free Numbers used by scammers against utility customers.

Tips to Avoid Utility Scams

Bill payment scammers will make unsolicited phone calls to utility customers claiming to be a representative of a utility company. *The call may even look like it is coming from Beaches Energy's phone number, a tactic named caller ID spoofing.* The scammers will threaten to shut off the power immediately unless a payment is made with a prepaid money card.

1. Do not send money
2. Try to get the caller's name and number
3. Report scam calls to the police
4. Contact Beaches Energy at 904-247-6241

Committed to helping stop scams!

Being well-informed can help you avoid utility scams. Learn how to protect yourself at www.beachesenergy.com/scam-alerts.



ELECTRIC PRICE FOR 1,000 KILOWATT-HOURS

| Rate Component | September | October |
|--|-----------------|-----------------|
| Residential Base Charge | \$4.50 | \$4.50 |
| KWH base charge | \$83.57 | \$83.57 |
| Bulk Power Cost Adjustment | \$21.84 | \$21.84 |
| Total Rate Billed per 1,000 kwh | \$109.91 | \$109.91 |