

THE TIDINGS

JANUARY 2021



Letter From Director Allen Putnam:
2021 LOOKING AHEAD



BEACHES | ENERGY
S E R V I C E S

MOVING TOWARD BRIGHTER DAYS

While last year brought unique challenges and circumstances no one could have predicted, the Beaches community banded together to overcome. As we head into what I hope will be better days for many of our customers and employees, I'd like to take a moment to look back at everything the Beaches Energy team achieved in 2020 to make the year brighter for our customers.

COVID-19 Response

- Waived bulk power cost adjustment fees for 2 months and waived late fees in April, May, June and July, helping lower customers' utility bills
- Suspended disconnections and increased funding to the CARE Program to help customers facing financial hardship

Improvements

- Invested in a \$5.34M project to upgrade the oldest transformer at Sampson Substation to a new 250 MVA transformer, to provide reliable service to our customers for the next 30 years
- Completed installation of a \$4.68M 50 MVA transformer to expand our Guana Substation and provide wider, more reliable service in Ponte Vedra
- Completed our 10-year operational plan to ensure Beaches Energy is properly aligned, staffed and funded to deliver low-cost reliable power and natural gas for the long-term

Outreach

- Successfully implemented the first #CleanDarkFlat community campaign to support the Beaches Sea Turtle Patrol and educate residents and visitors to our beaches community on sea turtle nesting safety
- Provided mutual aid to communities in Louisiana affected by hurricanes

Recognition

- Listed as the top-ranked electric utility in the state of Florida and 77th in the nation on the System Average Interruption Duration Index – showing our commitment to providing reliable power for our customers
- Received the 2020 Building Strong Communities Award in recognition of the programs and services we offer in the community

As always, I am so proud of the team at Beaches Energy for meeting every new challenge head-on and delivering results for our customers. I can't wait to see what's in store for Beaches Energy and our community in 2021.

Have a safe and happy New Year!
Allen Putnam, Director of Beaches Energy Services



SAVE MONEY AND ENERGY WITH MY ENERGY PLANNER

Seeing higher utility bills this winter? Take 5 minutes to complete an online energy audit. It's free and will give you tips to save energy in your home.

WHAT WE'LL ASK ABOUT



Home construction and HVAC systems

Tell us about your home's structure, windows, heat sources and more.



Appliances and electronics

Select the appliance types, lighting and number of electronics in your home.



Daily water and energy consumption

Report your household's thermostat settings and daily or weekly water use.

VISIT
BEACHESENERGY.COM/MEP

ELECTRIC PRICE FOR 1,000 KILOWATT-HOURS

| Rate Component | December | January |
|---------------------------------|----------|----------|
| Residential Base Charge | \$4.50 | \$4.50 |
| KWH base charge | \$83.57 | \$83.57 |
| Bulk Power Cost Adjustment | \$21.84 | \$21.84 |
| Total Rate Billed per 1,000 kwh | \$109.91 | \$109.91 |

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