

THE TIDINGS

FEBRUARY 2021



SPECIAL NEEDS REGISTRATION

Florida Relay Medical Support



BEACHES | ENERGY
S E R V I C E S

STAY SAFE AND INFORMED WITH SPECIAL NEEDS SUPPORT

Beaches Energy recognizes that our customers have many different needs. We offer services to help you and your loved ones including:



Medical Support Notification

Through our Medical Support Notification Program, we identify customers with special needs and do everything possible to restore their electric service quickly. Customers who depend on specialized electric medical equipment may register to be notified if a scheduled service outage is expected to last an extended period of time. **Register by emailing customerservice@beachesenergy.com or calling (904) 247-6281.**



Medical Resources During Emergency Situations

If you or a family member has a disability or needs evacuation assistance, register with Duval County Emergency Preparedness to ensure you stay safe and sheltered by calling 904-630-2472 and in St. Johns County at 904-824-5550.



Florida Relay Communications

It's important to us that all our customers can easily communicate with our customer service team. Hearing and speech-impaired customers can contact us through the Florida Relay Center. The voice line is 800-955-8770; the TTY (text telephone) is 800-955-8771.

LEARN MORE AT
[Beachesenergy.com/special-needs](https://beachesenergy.com/special-needs).



NOT SIGNED UP FOR E-BILL?

Our customers love the convenience of receiving their utility bill in their email. Worried you'll miss a payment without having the paper bill as a reminder? Tip: Set a reminder in your phone or calendar so you never forget!

Go paperless today at BeachesEnergy.com/ebill.

IT'S SO EASY BEING GREEN!

Did you know? Beaches Energy offers several ways to help you save on your electric bill.

- 1) **My Energy Planner** – a free online energy audit that takes just 5 minutes
- 2) **Home Energy Audits** – A Beaches Energy conservation specialist will set up a phone call to ask questions about your home and energy usage to provide customized recommendations. We aim to return to in-person consultations in the future, but are limited to calls due to COVID-19 safety.



Visit BeachesEnergy.com/save-energy to learn more.

ELECTRIC PRICE FOR 1,000 KILOWATT-HOURS

Rate Component	January	February
Residential Base Charge	\$4.50	\$4.50
KWH base charge	\$83.57	\$83.57
Bulk Power Cost Adjustment	\$21.84	\$21.84
Total Rate Billed per 1,000 kwh	\$109.91	\$109.91