

Help a Neighbor: The CARE Program Protect Your Home From Energy Surges



B E A C H E S E N E R G Y s e r v i c e s

AN EASY WAY TO HELP IN HARD TIMES

Rising costs and economic uncertainty have taken their toll on families across the country, and the Beaches are no exception. In times like these, we are proud to be part of a community that takes care of each other. And prouder still to be part of an organization that prides itself on service and keeping costs as low as possible for our customers.

Part of that commitment is the Beaches Energy CARE Program - a simple way to give back to your community this holiday season. Just sign up and add one-time or recurring donations to your utility bill to help families in need keep the lights on.

Beaches Energy matches 100% of donations, doubling your impact! In 2021, the CARE Program helped 217 people.

How Can I Help?

Donate online or download the form at BeachesEnergy.com/CARE

Who is Eligible?

Low Income. A customer whose household meets low- or moderate-income guidelines.

Senior Citizens. A customer 60 years of age and older whose household meets low- or moderate-income guidelines.

Disabled. A customer who has been medically certified as having an impairment whose household meets low- or moderateincome guidelines.

Emergency Relief. A customer with an unexpected, extraordinary expense or financial crisis.

TIDINGS

PROTECTYOUR HOME FROM ENERGY SURGES

A **meter-based surge arrester** – installed by Beaches Energy Services – stops the surge at the meter, before it enters your home. For a small monthly charge of \$3.50, residential customers receive installation, maintenance and a limited damage warranty.

Why Install a Surge Arrester?

- Computers and media equipment can be super-sensitive to surges.
- Lightning surges can destroy expensive motorized appliances like refrigerators and air conditioning.

Electric services exceeding 200 AMPS, 12 S meters, or meters contained in a meter bank (multiple meters, for example condo or apartment complexes) are not eligible for surge suppression.

To apply for meter-based surge arrester installation, call 904-247-6241 or email customerservice@beachesenergy.com.

Meet Bridget Jorn Customer Account Specialist II

"What truly makes me proud to do this job is our residents and customers... I'm so proud of my beach, and I'm proud to be able to help customers as fellow neighbors."



Thank you Bridget for all you do for our community!

ELECTRIC PRICE FOR 1,000 KILOWATT-HOURS

Rate Component	November	December
Residential Base Charge	\$4.50	\$4.50
KWH base charge	\$83.57	\$83.57
Bulk Power Cost Adjustment	\$61.88	\$61.88
Total Rate Billed per 1,000 kwh	\$149.95	\$149.95

904-247-6241 | 904-247-6171 (after hours/emergency) Lobby Hours: 8:00am - 4:30pm | Business Hours: 8:00am - 5:00pm

