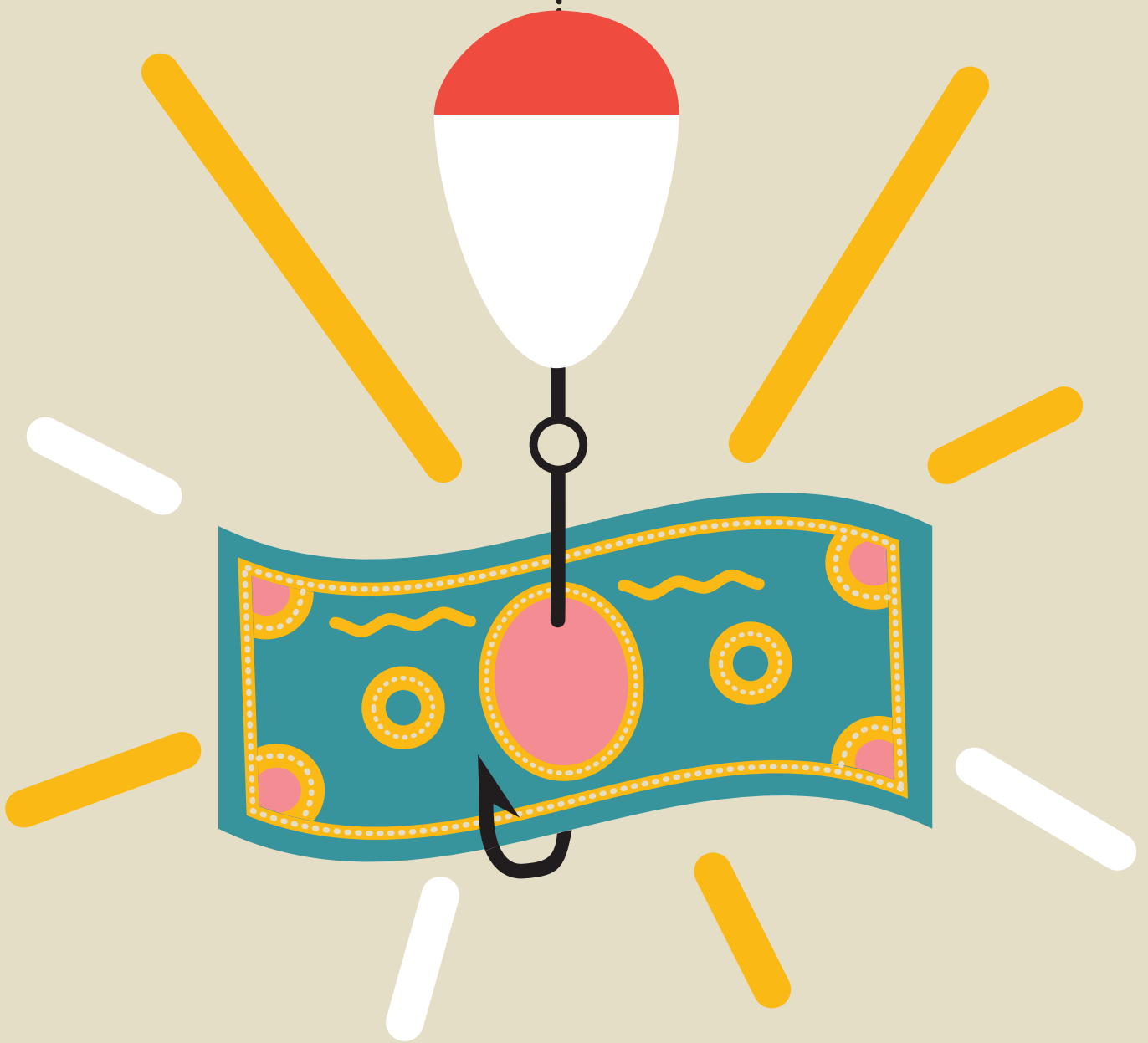


# The TIDINGS

March 2023



**Avoid These New Scams**  
**Special Needs Registration**



BEACHES | ENERGY  
SERVICES

# STAY SAFE AND INFORMED with Special Needs Registration

Beaches Energy recognizes that our customers have many different needs. We offer services to help you and your loved ones including:



## MEDICAL SUPPORT NOTIFICATION

Customers who depend on specialized electric medical equipment like apnea monitors, nebulizers and oxygen machines can register to be notified if a scheduled service outage is expected to last an extended period of time. We will do everything possible to restore their service quickly. **For more information, call 904-247-6281.**



## MEDICAL RESOURCES DURING EMERGENCY SITUATIONS

If you or a family member has a disability or needs evacuation assistance, register with Duval County Emergency Preparedness to ensure you stay safe and sheltered by calling 904-255-3172 and in St. Johns County at 904-824-5550.



## FLORIDA RELAY COMMUNICATIONS

It's important to us that all our customers can easily communicate with our customer service team. Hearing and speech-impaired customers can contact us through the Florida Relay Center. The voice line is 800-955-8770; the TTY (text telephone) is 800-955-8771.

**LEARN MORE AT  
[BeachesEnergy.com/special-needs](https://www.beachesenergy.com/special-needs)**



## AVOID THESE NEW SCAMS

Scammers continue to evolve their tactics to target utility customers. If you receive a phone call saying your power is being turned off for a past due bill and demanding you to make a payment immediately, think twice.

Scammers are now even using popular money-sharing apps including Zelle and Cash App. Don't fall for it—learn more about how to spot a utility scam at [BeachesEnergy.com/Scams](https://www.beachesenergy.com/scams)



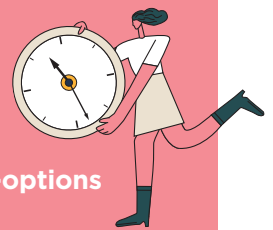
## WANT ONE LESS THING TO WORRY ABOUT?

Sign up for automatic payments and never miss a due date again. Auto pay is safe, simple and FREE – get your utility bill debited directly from your bank account each month with no surprises or extra fees!

### Here's How It Works

1. Get your monthly statement 20 days before your due date.
2. On your due date, the amount listed on your statement will be automatically deducted from your checking account.
3. You always know how much will be debited and when – no surprises, no extra fees!

**TO SIGN UP,**  
fill out the auto pay form  
in person or online at  
[BeachesEnergy.com/payment-options](https://www.beachesenergy.com/payment-options)



## ELECTRIC PRICE FOR 1,000 KILOWATT-HOURS

Rate Component	February	March
Residential Base Charge	\$4.50	\$4.50
KWH base charge	\$83.57	\$83.57
Bulk Power Cost Adjustment	\$61.88	\$61.88
<b>Total Rate Billed per 1,000 kwh</b>	<b>\$149.95</b>	<b>\$149.95</b>