

the TIDINGS



OCTOBER, TWO THOUSAND AND TWENTY FOUR

AVOIDING UTILITY SCAMS,
PUBLIC POWER &
CUSTOMER SERVICE WEEKS



BEACHES | ENERGY
S E R V I C E S

CREEPIN' IT REAL: LET'S TALK UTILITY SCAMS

With Halloween right around the corner, we're bound to encounter some spooky sights. The scariest threat of all might just come knocking at your door or slithering into your email inbox in the shape of a **utility scam**.

Utility scams typically involve someone impersonating a utility provider to deceive you. These imposters might:

- Claim you've overpaid for electricity
- Suggest you've missed a bill payment
- Insist you switch to their service

So, how can you protect yourself from these creepy-crawly predators looking to squirm their way into your wallet?

Learn to spot them. A scammer may:



Have an email address that is not affiliated with a company



Know your name, address, and personal details



Act rushed or in a strangely urgent manner

Remember that Beaches Energy will **never** demand instant payment over the phone.

Avoid gut-wrenching financial loss by trusting your gut. This Halloween, let's stick to the treats—and avoid the tricksters—when it comes to utility scams!

OCTOBER 6–12 IS PUBLIC POWER WEEK... LET'S CELEBRATE!

Just like approximately 2,000 other communities across the country, we are powered by a community-owned, not-for-profit public power utility. During Public Power Week, we celebrate the benefits of living in a public power community, including:

- Low rates
- High reliability
- Dedicated, local service
- Community focus
- Economic development
- Local decision-making



CUSTOMER SERVICE WEEK: OCT. 7–11

We're thrilled to offer our gratitude to all Beaches Energy customer care employees this week. They keep us smiling and help customers whenever needed!

We invite you to visit the Beaches Energy office at City Hall for fun giveaways and to meet the team.

ELECTRIC PRICE FOR 1,000 KILOWATT-HOURS

Rate Component	September	October
Residential Base Charge	\$4.50	\$4.50
kWh Base Charge	\$91.24	\$91.24
Bulk Power Cost Adjustment	\$31.64	\$31.64
Total Rate Billed per 1,000 kWh	\$127.38	\$127.38